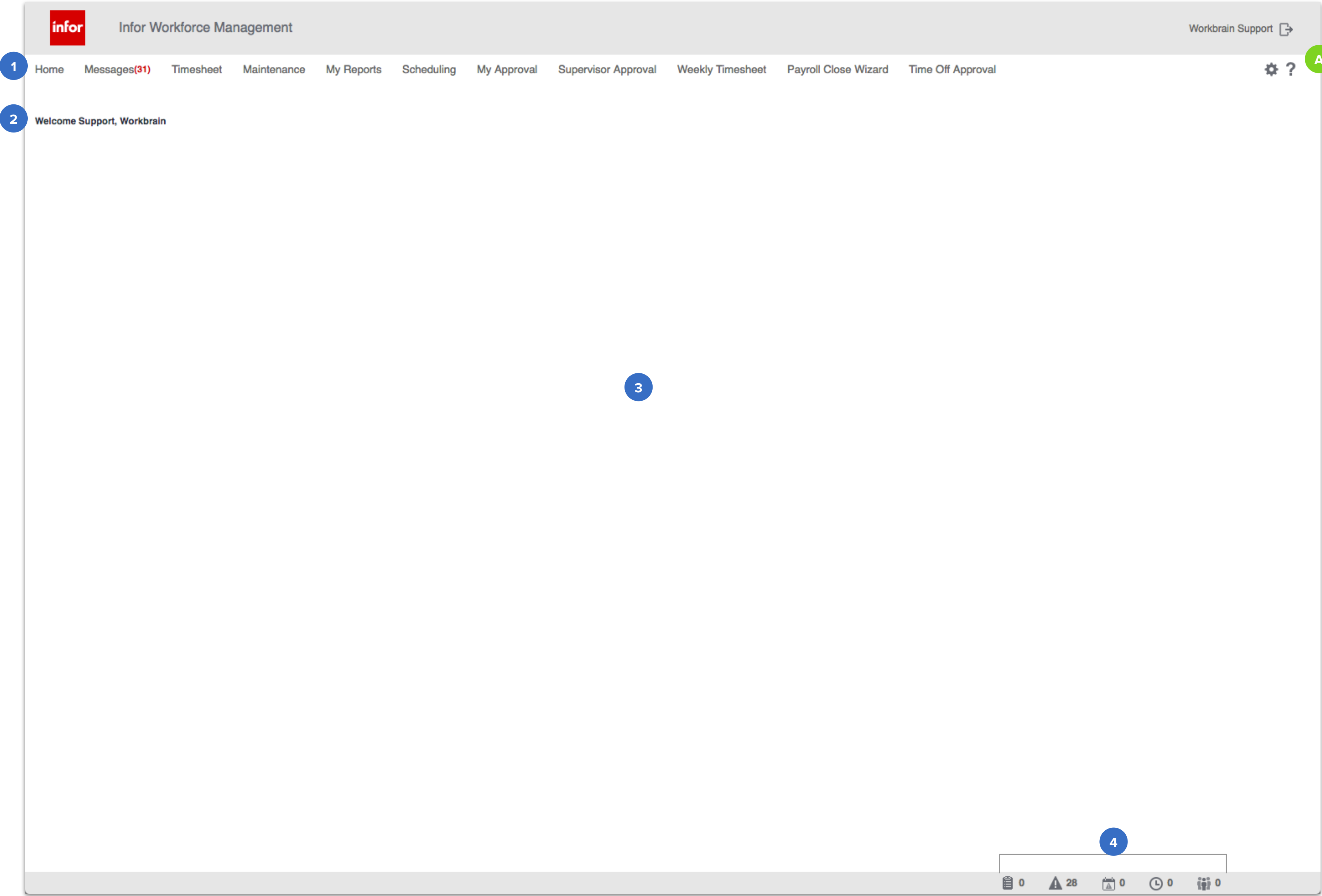


Create New Rotation

Desktop

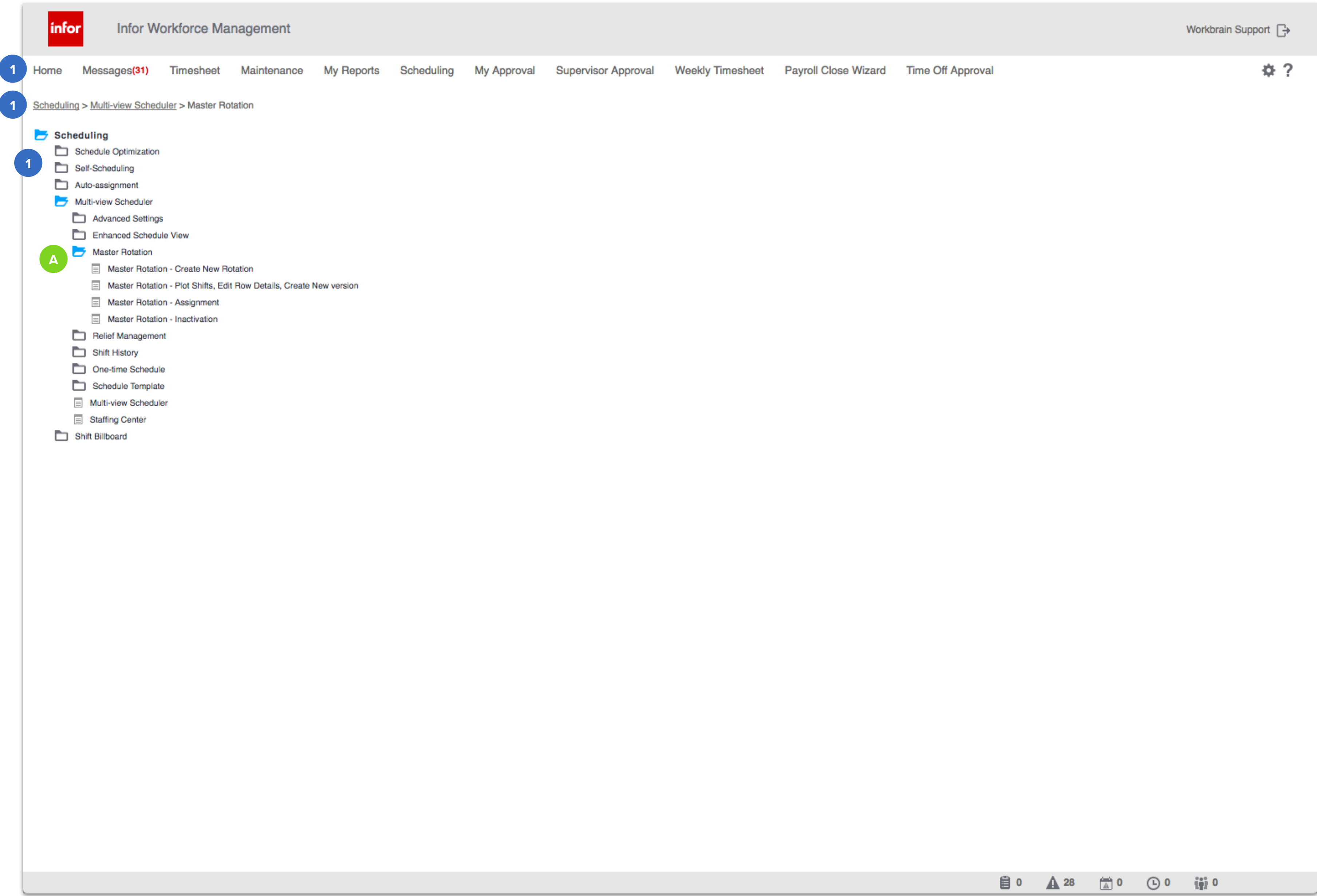


Notes

- A Helpful system CTA icons are visible and accessible to the user at all times.
- 1 Some of the nav items sound like they can be grouped together (ie: My Approval and Supervisor Approval).
- 2 Page header text very small on page.
- 3 Too much white space.
- 4 Not sure what these icons are for or how important they are being that they are located at the very bottom of the screen.

Create New Rotation

Desktop



Notes

- A Use of iconography accurately is consistent.
- 1 A global top nav bar is displayed at the top of the screen at all times making it unnecessary to have an entire page be utilized for a navigation tree. It is also nessecary to display the navigation as a breadcrumbs at the same time.

Create New Rotation

Desktop

The screenshot shows the Infor Workforce Management interface for creating a new rotation. The page title is "Master Rotation - Create New Rotation". A navigation bar at the top includes "Home", "Messages(428)", "Timesheet", "Maintenance", "My Reports", "Scheduling", "My Approval", "Supervisor Approval", "Weekly Timesheet", "Payroll Close Wizard", and "Time Off Approval". A breadcrumb trail reads "Scheduling > Multi-view Scheduler > Master Rotation > Master Rotation - Create New Rotation". A "Create New Entry" button is highlighted with a blue circle labeled "1". Below it is a search field with a "Find" button and a dropdown arrow, also highlighted with a blue circle labeled "2". A table of existing rotations is displayed with columns: Name, Description, Length in Days, Start Date, Default No. of Rows, Team, and Publish Status. A green circle labeled "A" is placed over the table. Below the table is a "Related Links" section with a link to "Master Rotation - Plot Shifts, Edit Row Details, Create New version". The bottom status bar shows icons for messages (0), alerts (418), calendar (0), clock (0), and users (0).

Name	Description	Length in Days	Start Date	Default No. of Rows	Team	Publish Status
Edit PERF_MR01	PERF_MR01	7	06/01/2015	100	EMVS_PERF	UNPUBLISHED
Edit RN REGULAR		14	04/24/2017	8	CARDIO	PUBLISHED
Edit RN SUPPLEMENTARY		14	04/24/2017	3	ICU	PROCESS REQUIRED
Edit VERSIONS	test activations	7	07/03/2017	2	ANAESTHETICS	UNPROCESSED
Edit ANA DRAFT		7	06/05/2017	2	ANAESTHETICS	UNPROCESSED
Edit FIRST SHIFT	First Shift	7	05/28/2017	10	CARDIO	UNPROCESSED
Edit CLERKS		7	07/03/2017	4	ICU	PUBLISHED
Edit DEMO	description for demo	14	07/24/2017	5	ICU	UNPROCESSED
Edit TEST		14	04/24/2017	8	CARDIO	UNPROCESSED
Edit NEW CLERKS		7	07/03/2017	4	ICU	UNPROCESSED

Notes

- A** UI Follows Soho 10x patterns consistently
- 1** Create new CTA is too small compared to the rest of the screen. It also appears above what might be the title of the page “Master Rotation – Create New Rotation”
- 2** The search field is separated from the list of existing rotations by a divider line so it doesn’t really look like it’s associated with the list its searching though. Also, this search field in in-line with the page title which what ends with “Create New Rotation” making it look like using the field is part of how a new rotation is created.

Other notes
Some of the nav items sound like they can be grouped together (ie: My Approval and Supervisor Approval).

Related Links don’t look like links or that they are clickable.

New Rotation Details Form

Desktop

infor Infor Workforce Management Workbrain Support

Home Messages(428) Timesheet Maintenance My Reports Scheduling My Approval Supervisor Approval Weekly Timesheet Payroll Close Wizard Time Off Approval

Scheduling > Multi-view Scheduler > Master Rotation > Master Rotation - Create New Rotation > Create New

Master Rotation - Create New Rotation - Details **3**

Name *

Description

Length in Days *

Start Date *

Default No. of Rows *

Team *

Publish Status * UNPROCESSED

Save Return to form listing **2**

Related Links

- Master Rotation - Plot Shifts, Edit Row Details, Create New version

0 418 0 0 0

Notes

- 1** No explanation of certain fields for clarification
- 2** Save button should appear on the right side of the form. Grey background for these CTAs is unnecessary.
- 3** The title and the breadcrumb display 2 different page names; "Details" and "Create New".

Other notes

On creation it seems like new rotations are already assigned a publish status (UNPROCESSED). Does clicking "Return to form listing" save any of the information entered in the form fields or does it discard this record?

New Rotation – Initial View

Desktop

The screenshot shows the Infor Workforce Management interface. At the top, there is a navigation bar with the Infor logo and the text "Infor Workforce Management". To the right of the navigation bar is a "Workbrain Support" link. Below the navigation bar is a menu with various options: Home, Messages(428), Timesheet, Maintenance, My Reports, Scheduling, My Approval, Supervisor Approval, Weekly Timesheet, Payroll Close Wizard, and Time Off Approval. A settings icon and a question mark are also present.

Below the menu is a breadcrumb trail: "Scheduling > Multi-view Scheduler > Master Rotation > Master Rotation - Create New Rotation > Create New > Details".

The main content area is titled "Master Rotation UX-DEMO (demo of ux)". It contains a summary section with the following information:

Unit:	ICU	Start Date:	07/31/2017	Length (days):	14
Version:	1	Effective Date:	07/31/2017	End Date:	01/01/3000
Version Desc:		No. Rows	5	Status:	DRAFT

A green circle with the letter 'A' is placed over the "Status" field.

Below the summary is a table with the following columns: Row, Job, Calc Grp, SC Group, Docket, Dept, Project, Week 1 Mon Day-1, Tue Day-2, Wed Day-3, Thu Day-4, Fri Day-5, Sat Day-6, Sun Day-7, and Week 2 Mon Day. The table contains five rows of data, each with a trash icon and a plus icon in the first column.

At the bottom of the main content area is a toolbar with the following buttons: Edit, Copy, Add, Save, Validate, Activate, Copy Rotation, and Print. A blue circle with the number '3' is placed over the "Add" button.

Below the toolbar is a section titled "Shift / Coverage Info". It contains a tabbed interface with "Job", "Shift Coverage", and "Shift" tabs. The "Shift" tab is currently selected. Below the tabs is a table with the following columns: Display Label*, Effective-dated Changes, Description, Start Time, End Time, and Activity Name. The table is currently empty.

At the bottom of the "Shift / Coverage Info" section is a form with the following fields: "Add Shift Label" and "Copy Shift Labels to Rotation". The "Add Shift Label" field has a search icon and an "Add" button. The "Copy Shift Labels to Rotation" field has a search icon and a "Copy" button.

At the bottom of the interface is a status bar with the following icons and values: 0, 418, 0, 0, 0.

Notes

- A** Color is helpful in differentiating days in table (weekends, new weeks, etc)
- 1** No page title. Now the breadcrumbs says "Details" whereas the last page's title said "Details" (new rotation form). Inconsistent language
- 2** Data is sometimes unreadable because of inconsistent spacing.
- 3** Lack of context to row of CTAs do other than their labels.
- 4** The initial view of this panel has the 3rd tab open by default.

Other notes

This page struggle with appropriate grouping and visual hierarchy.

Shift Label Lookup Popup

Desktop

The screenshot shows the Infor Workforce Management interface. At the top, there is a navigation bar with the Infor logo and the text "Infor Workforce Management". To the right of the navigation bar is a "Workbrain Support" link. Below the navigation bar is a menu with various options: Home, Messages(428), Timesheet, Maintenance, My Reports, Scheduling, My Approval, Supervisor Approval, Weekly Timesheet, Payroll Close Wizard, and Time Off Approval. A settings icon is also present.

The main content area displays "Master Rotation UX-DEMO (demo of ux)". Below this, there are several fields for metadata: Unit: ICU, Start Date: 07/31/2017, Length (days): 14, Version: 1, Effective Date: 07/31/2017, End Date: 01/01/3000, Version Desc: No. Rows 5, and Status: DRAFT.

The central part of the interface is a table with columns: Row, Job, Calc Grp, SC Group, Docket, Dept, and seven days of the week (Mon Day-1 to Sun Day-7). The table contains five rows of data, each with a trash icon and a plus sign in the first column.

At the bottom of the main interface, there is a toolbar with buttons: Edit, Copy, Add, Save, Validate, Activate, Copy Rotation, and Print.

A "Shift Label Lookup" popup is open in the bottom-left corner. It has a search bar with "Find" and "Clear" buttons. Below the search bar is a table with columns: Shift Display Label, Esshift Desc, Team, Esshift Start Time, Esshift End Time, and Activity Name. The table contains several rows of shift labels, each with a checkbox in the first column. Below the table are navigation buttons: "< Prev", "1", "Next >", "Submit", and "Reset". At the bottom of the popup is a "Remove" button.

At the very bottom of the screen, there is a status bar with icons for messages (0), alerts (418), calendar (0), clock (0), and users (0).

Notes

- 1 Add Shift Label popup is cramped and placed in the bottom corner of the screen.
- 2 Breadcrumbs disappears after opening "Add Shift Label" popup.

Copy Shift Label

Desktop

Infor Workforce Management
Workbrain Support

Home Messages(428) Timesheet Maintenance My Reports Scheduling My Approval Supervisor Approval Weekly Timesheet Payroll Close Wizard Time Off Approval
 ?

Master Rotation UX-DEMO (demo of ux)

Unit:	ICU	Start Date:	07/31/2017	Length (days):	14
Version:	1	Effective Date:	07/31/2017	End Date:	01/01/3000
Version Desc:		No. Rows:	5	Status:	DRAFT

Row	Job	Calc Grp	SC Group	Week 1 Mon Day-1	Tue Day-2	Wed Day-3	Thu Day-4	Fri Day-5	Sat Day-6	Sun Day-7	Week 2 Mon Day-8	Tue Day-9	Wed Day-10	Thu Day-11	Fri Day-12	Sat Day-13	Sun Day-14
	<input type="checkbox"/>	1		D	D	D	D				D	D	D				
	<input type="checkbox"/>	2						D	D	D				D	D	D	D
	<input type="checkbox"/>	3															
	<input type="checkbox"/>	4															
	<input type="checkbox"/>	5															

Shift / Coverage Info
[Edit](#) [Copy](#) [Add](#) [Save](#) [Validate](#) [Activate](#) [Copy Rotation](#) [Print](#)

Job
Shift Coverage
Shift

Turn Shift Copy Off

Display Label*	Effective-dated Changes	Description	Start Time	End Time	Activity Name
D		0700-1900	7:00 AM	7:00 PM	WRK
N		1900-0700	7:00 PM	7:00 AM	WRK

Add Shift Label Copy Shift Labels to Rotation

[Add](#)

[Copy](#)

0
 418
 0
 0
 0

Notes

- The split screen tables don't look resizeable until the cursor is hovered over a particular pixel on the draggable bar

Other notes

The Shift display label that is copied to each of the rows does not show any other information in the table such as the description, start time, end time or activity name.

The shift D shows that it only covers a shift from 7am – 7pm yet fills a whole day in the weekly table. Does this mean that a new row has to be used for the remaining hours not covered on a particular day? How to I know how many hours are left that need to be covered? Is there any way easy way to tell if there are shifts that overlap?

Various icons in the platform are too small (ie: delete “trash can”, copy “page stack”).

The fields in the right table are editable and display a text cursor when focused on but cannot be typed into. Why is an input field used here if it doesn't allow for typable text to be inputted?

Edit Row(s) Popup

Desktop

EDIT LABOR METRICS

Row	Job	Calc Grp	SC Group	Docket	Dept	Project	Pln FTE	Prj Hrs	Off Days	Stat Days
1								0.0	7	0
2								0.0	7	0

Submit Cancel

Notes

- 1 To edit any of the fields in the labor details table user must check off 1 or more items in the list and click the edit button in the middle-right portion of the screen. A popup appears with all the same fields visible from the labor details table but in an editable state.

Other notes

The column labels are center aligned to the width of the column yet the field widths in each column are not of the same width.

Why is the word group sometimes abbreviated and sometimes spelled out?

Copy Row Popup

Desktop

The screenshot shows the Infor Workforce Management interface. At the top, there's a navigation bar with 'Home', 'Messages(428)', 'Timesheet', 'Maintenance', 'My Reports', 'Scheduling', 'My Approval', 'Supervisor Approval', 'Weekly Timesheet', 'Payroll Close Wizard', and 'Time Off Approval'. Below this is a header for 'Master Rotation UX-DEMO (demo of ux)' with fields for Unit (ICU), Version (1), Start Date (07/31/2017), Effective Date (07/31/2017), Length (days) (14), End Date (01/01/3000), and Status (DRAFT).

The main table has columns: Row, Job, Calc Grp, SC Group, Docket, Dept, Project, and a weekly grid (Week 1 Mon Day-1 to Sun Day-7). Row 1 is selected. A 'Copy Row' popup is open, showing 'Source Row: 1', 'Position: into', and 'Target Row:'. The 'Type' dropdown is open, showing options: 'Entire Row' (checked), 'Labor Metrics Only', and 'Shift Cells Only'. A blue circle '2' points to this dropdown.

At the bottom, there's a 'Shift / Coverage Info' section with a table:

Display Label*	Effective-dated Changes	Description	Start Time	End Time	Activity Name
D		0700-1900	7:00 AM	7:00 PM	WRK
N		1900-0700	7:00 PM	7:00 AM	WRK

At the very bottom, there's an 'Add Shift Label' section with an input field and an 'Add' button, and a 'Copy Shift Labels to Rotation' section with an input field and a 'Copy' button.

Notes

- 1 Columns that have been filled in with data can be cut off by the split screen tables.
- 2 Both the left and right tables lack proper labeling and the only way the user knows which is which is on the copy popup in the type dropdown. The left is the "Labor Metrics" table and the right is the "Shift Cells" table.

Other notes

The copy button is located very far from what is being copied (which is the rows in the Labor Metrics table)

Popups shouldn't be draggable.

Add Row Popup

Desktop

infor Infor Workforce Management Workbrain Support

Home Messages(428) Timesheet Maintenance My Reports Scheduling My Approval Supervisor Approval Weekly Timesheet Payroll Close Wizard Time Off Approval

Master Rotation UX-DEMO (demo of ux)

Unit: ICU Start Date: 07/31/2017 Length (days): 14
Version: 1 Effective Date: 07/31/2017 End Date: 01/01/3000
Version Desc: No. Rows 5 Status: DRAFT

Row	Job	Calc Grp	SC Group	Docket	Dept	Week 1 Mon Day-1	Tue Day-2	Wed Day-3	Thu Day-4	Fri Day-5	Sat Day-6	Sun Day-7
1	LPN			HCEMPDOCKA	DEPT A	D	D	D	D			
2	LPN			HCEMPDOCKA	DEPT A			D	D	D	D	
3	LPN			HCEMPDOCKA	DEPT A			D	D	D	D	
4												
5												

Add Row

Add New Row

Insert New Row Into Position

Position: **2**

Target Row:

Shift / Coverage Info

Job Shift Coverage Shift

Turn Shift Copy On

Display Label*	Effective-dated Changes	Description	Start Time	End Time	Activity Name
D		0700-1900	7:00 AM	7:00 PM	WRK
N		1900-0700	7:00 PM	7:00 AM	WRK

Add Shift Label Copy Shift Labels to Rotation

0 418 0 0 0

Notes

- 1 Too much space between form controls and form labels makes the content in this popup menu hard to read.
- 2 There doesn't seem to be a difference between the 2 options of "Add New Row" and "Insert New Row Into Position" since the "Position" and "Target Row" dropdowns are still visible regardless.

Other notes
Not sure popup is necessary. This feature could be accomplished with a much simpler flow such as a CTA or dropdown.

Error in Row – Shift Overlap

Desktop

infor Infor Workforce Management Workbrain Support

Home Messages(428) Timesheet Maintenance My Reports **Scheduling** My Approval Supervisor Approval Weekly Timesheet Payroll Close Wizard Time Off Approval

Master Rotation UX-DEMO (demo of ux) - Your changes have been saved. **A**

Unit: ICU Start Date: 07/31/2017 Length (days): 14
 Version: 1 Effective Date: 07/31/2017 End Date: 01/01/3000
 Version Desc: No. Rows 4 Status: DRAFT

Row	Job	Calc Grp	SC Group	Docket	Dept	Project	Week 1 Mon Day-1	Tue Day-2	Wed Day-3	Thu Day-4	Fri Day-5	Sat Day-6	Sun Day-7	Week Mon Da
1	LPN			HCEMPDOCKA	DEPT A	PROJECT A	D	D	D	D				D
2	LPN			HCEMPDOCKA	DEPT A	PROJECT A			D	D	D	D		
3	LPN			HCEMPDOCKA	DEPT A	PROJECT A					D	D	D	D
4	LPN			HCEMPDOCKA	DEPT A	PROJECT A		1930N	D	D	D	D		

Shift / Coverage Info Edit Copy Add Save Validate Activate Copy Rotation Print

Job Shift Coverage Shift

Turn Shift Copy On

Display Label*	Effective-dated Changes	Description	Start Time	End Time	Activity Name
D		0700-1900	7:00 AM	7:00 PM	WRK
N		1900-0700	7:00 PM	7:00 AM	WRK
1930N		1930-0730	7:30 PM	7:30 AM	WRK

Add Shift Label Copy Shift Labels to Rotation

0 418 0 0 0

Notes



- A** Confirmation message is displayed after user takes certain actions.
- 1** When master rotation is in “Draft” mode user cannot edit rows directly (no input field displayed).
- 2** Shift labels don’t display enough information to user in shifts table to prevent errors (such as shift overlap).
- 3** Text fields don’t allow users to text into them like normal text fields, only paste labels into.
- 4** As user fills in each row there is data that gets cut off in other columns that require the user to scroll horizontally yet there are other columns that don’t have any data at all taking up large portions of the table.


Other notes

The system doesn’t alert the user to this error unless they try to save the Master Rotation by clicking the “Save” CTA. There is no other error prevention before or during action that caused the error.

Master Rotation – Active State

Desktop


Infor Workforce Management
Workbrain Support 




Home Messages(428) Timesheet Maintenance My Reports Scheduling My Approval Supervisor Approval Weekly Timesheet Payroll Close Wizard Time Off Approval
 ?

Master Rotation UX-DEMO (demo of ux) - The Master Rotation is now Activated.

Unit:	ICU	Start Date:	07/31/2017	Length (days):	14
Version:	1	Effective Date:	07/31/2017	End Date:	01/01/3000
Version Desc:		No. Rows	4	Status:	ACTIVE






Row	Job	Calc Grp	SC Group	Docket	Dept	Project	Week 1 Mon Day-1	Tue Day-2	Wed Day-3	Thu Day-4	Fri Day-5	Sat Day-6	Sun Day-7	Week Mon Da
1	LPN			HCEMPDOCKA	DEPT A	PROJECT A	D	D	D	D				D
2	LPN			HCEMPDOCKA	DEPT A	PROJECT A			D	D	D	D		
3	LPN			HCEMPDOCKA	DEPT A	PROJECT A					D	D	D	D
4	LPN			HCEMPDOCKA	DEPT A	PROJECT A			D	D	D	D		

Shift / Coverage Info Create New Version Copy Rotation Print

Job	Shift Coverage	Shift				
	Display Label*	Effective-dated Changes	Description	Start Time	End Time	Activity Name
	D		0700-1900	7:00 AM	7:00 PM	WRK
	N		1900-0700	7:00 PM	7:00 AM	WRK
	1930N		1930-0730	7:30 PM	7:30 AM	WRK

Copy Shift Labels to Rotation

 Copy

 0
 418
 0
 0
 0

Notes

- Minimal visual difference between “Active” mode and “Draft” mode. “Active” mode makes all editable fields in right table read-only while all the data in the left table remained read-only in both modes.

Other notes

Is there any way to get back to “Draft” mode?

Master Rotation – Assignment

Desktop



Notes



- 1 “Rotation Assignment” label (under breadcrumbs) —> is this a page header? If so, then this is the first screen to display a page header like this.
- 2 The labels for these input fields are either displayed too far away from the element or don’t have a label at all (ie: end date field and No. of weeks field).
- 3 “Start date” is required regardless of which option is chosen so it does not need to be repeated in the form.

Other notes
There is a lot of empty space on this screen.

Master Rotation – Assignment

Desktop





 Infor Workforce Management Workbrain Support 

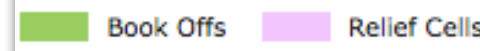
[Home](#) [Messages\(6\)](#) [Timesheet](#) [Maintenance](#) [My Reports](#) [Scheduling](#) [My Approval](#) [Supervisor Approval](#) [Weekly Timesheet](#) [Payroll Close Wizard](#) [Time Off Approval](#)  






Scheduling > Multi-view Scheduler > Master Rotation > Master Rotation - Assignment

Master Rotation - Assignment

Rotation Name: UX-DEMO Unit: ICU
Length (days): 14 Start Date: 08/04/2017 End Date: 08/31/2017
Ver. & Eff. Dates: 1 - 07/31/2017 Publish Status: UNPROCESSED

Row	Job	Pln FTE	Employee	ES MRA START DATE	ES MRA END DATE	P/T	Leave Reason	Thu 08/24	Fri 08/25	Sat 08/26	Sun 08/27	Mon 08/28	Tue 08/29	Wed 08/30	Thu 08/31
 1	LPN		Unassigned	07/31/2017	01/01/3000							D	D	D	D
 2	LPN		Unassigned	07/31/2017	01/01/3000			D	D					D	D
 3	LPN		Unassigned	07/31/2017	01/01/3000				D	D	D				
 4	LPN		Unassigned	07/31/2017	01/01/3000			D	D					D	D

RELIEF RNN QUEUE Process Export To PDF REFRESH

 0  6  0  0  0

Notes

1 Not much difference in design or layout that it could be mistaken the New Master Rotation screen at first glance.

2 CTA labels are inconsistent in font style. Some are in all caps while others are in camel-case.

Edit Row Assignment

Desktop

infor Infor Workforce Management Workbrain Support

Home Messages(6) Timesheet Maintenance My Reports Scheduling My Approval Supervisor Approval Weekly Timesheet Payroll Close Wizard Time Off Approval

Scheduling > Multi-view Scheduling

Master Rotation - Assignment

Unit Name	Rotation Name	Row	Org. Start Date	Org. End Date
ICU	UX-DEMO	1	07/31/2017	01/01/3000

Rotation Name: UX-DEMO
Length (days):
Ver. & Eff. Dates:

Row Job

Row	Job
1	LPN
2	LPN
3	LPN
4	LPN

Edit Type Unassigned Assign Employee Employee

Start Date 07/31/2017 End Date 01/01/3000

Assignment Type Override Labor Metrics

Comments

Submit Cancel A

End Date: 08/31/2017

Sat 08/05 Sun 08/06 Mon 08/07 Tue 08/08 Wed 08/09 Thu 08/10

Book Offs Relief Cells RELIEF RNN QUEUE Process Export To PDF REFRESH

0 6 0 0 0

Notes

- A Organization of content and buttons follows standard modal patterns.
- 1 Popup appears in a random position on the screen and not the center. Size of popups don't follow consistent sizing patterns throughout the site. The sizes range from fitting inside content with little-to-no extra space for padding to being much bigger than inside content with extra blank space left either on the right side or bottom.
- 2 The content at the top of this popup is displayed in data list format with the label bolded and stacked on top of associated content in a horizontal layout separated by light gray borders but only contains 1 row of actual data.
- 3 The labels in the right column of this form are not aligned properly and therefore make it difficult to read and/or fill out.

Employee Details Tooltip

Desktop

The screenshot displays the Infor Workforce Management interface. At the top, there is a navigation bar with the Infor logo and 'Infor Workforce Management' text. Below this is a menu with options like Home, Messages(6), Timesheet, Maintenance, My Reports, Scheduling, My Approval, Supervisor Approval, Weekly Timesheet, Payroll Close Wizard, and Time Off Approval. The main content area is titled 'Master Rotation - Assignment' and shows a table with columns for Row, Job, PIn FTE, Employee, ES MRA START DATE, ES MRA END DATE, P/T, Leave Reason, and a weekly grid of days from Fri 08/04 to Thu 08/10. A tooltip is open for the employee 'Elks, Basil', showing details such as Employee ID (3052), Status (Active), Pay Group (1), Calc Group (HOURLY), and a list of Jobs and Skills with their respective start and end dates. The tooltip also includes a 'Preferred Job' checkbox which is checked. At the bottom of the screen, there are buttons for RELIEF, RNN, QUEUE, Process, Export To PDF, and REFRESH, along with a status bar showing various icons and counts.

Notes

- 1 CTAs are styled the same as non-CTA text (ie: Employee name & start/end date columns). No way of knowing what is interactive and what isn't.
- 2 In this section the labels are styled the same as the associated text and in the last line of content the "Calc Group" label almost runs into the "HOURLY" text. **Note:** There's 2 different ways the labels and associated text is style in the same popup. In this section its side-by-side and in the section below it's stacked (with bolded labels). This makes the content look disorganized and sloppy.
- 3 Tooltips that appear on hover should not contain additional controls because popups like this are supposed to disappear once the mouse moves away form the element.

Re-edit Row Assignment

Desktop

The screenshot displays the Infor Workforce Management interface. At the top, the Infor logo and 'Infor Workforce Management' are visible, along with 'Workbrain Support'. A navigation bar includes links for Home, Messages(6), Timesheet, Maintenance, My Reports, Scheduling, My Approval, Supervisor Approval, Weekly Timesheet, Payroll Close Wizard, and Time Off Approval. The main content area shows a 'Master Rotation - Assignment' popup form. The form has a header with 'Unit Name' (ICU), 'Rotation Name' (UX-DEMO), 'Row' (2), 'Org. Start Date' (07/31/2017), and 'Org. End Date' (01/01/3000). Below this is an 'Edit Type Assigned' dropdown menu set to 'Update Assignment'. A table within the form lists employee assignments:

Employee	Start Date	End Date	Leave Reason	Override Labor Metrics
Elks, Basil	07/31/2017	01/01/3000		<input checked="" type="checkbox"/>

At the bottom of the popup are 'Submit', 'Revert', and 'Cancel' buttons. The background shows a scheduling grid with columns for days of the week (Sat 08/05, Sun 08/06, Mon 08/07, Tue 08/08, Wed 08/09, Thu 08/10) and rows for different shifts. A footer bar contains 'Book Offs', 'Relief Cells', and buttons for 'RELIEF', 'RNN', 'QUEUE', 'Process', 'Export To PDF', and 'REFRESH'. A system tray at the bottom right shows icons for notifications, calendar, clock, and users.

Notes

- 1 The popup that is displayed when clicking the "edit" CTA (pencil icon) shows different content depending on whether the targetted row is filled in or not. Because the same icon is being used for both cases the expected behavior is to display consistent content. The icon should change somehow to differentiate the differing behaviors.
- 2 The "Edit Type Assigned" dropdown is displayed as if it were the 2 row of data in relation to the content directly above it. Because of this the text "Edit Type Assigned" looks like it's data for the "Unit Name" column and the dropdown looks like it belongs to the "Rotation Name" column.
- 3 No appearant reason why this particular section of content is in it's own bordered container since there are editable fields inside and outside of the container. It also it takes up more space than necessary and pushes the primary CTA buttons even further down the screen.

Re-edit Row Assignment – Error

Desktop

The screenshot shows the Infor Workforce Management interface. At the top, there is a navigation bar with the Infor logo and 'Infor Workforce Management' text. Below this is a menu with options like Home, Messages(6), Timesheet, Maintenance, My Reports, Scheduling, My Approval, Supervisor Approval, Weekly Timesheet, Payroll Close Wizard, and Time Off Approval. The main content area is divided into a left sidebar and a main workspace. The sidebar contains a 'Scheduling > Multi-view Scheduling' section with a 'Master Rotation - Assignment' table. The main workspace shows a 'Rotation Name: UX-DEMO' and a table with columns for Unit Name, Row, Org. Start Date, and Org. End Date. A warning message is displayed in a grey box: 'Warning: Unassigned sub-row(s) will be created for the gaps between submitted date ranges. Continue? 07/31/2017 and 08/06/2017'. Below the warning are 'Ok' and 'Cancel' buttons. At the bottom of the main workspace, there are 'Submit', 'Revert', and 'Cancel' buttons. The bottom of the interface features a status bar with 'Book Offs' and 'Relief Cells' indicators, and a row of buttons: RELIEF, RNN, QUEUE, Process, Export To PDF, and REFRESH. On the far right of the status bar, there are several icons representing different metrics, all with a '0' next to them.

Notes

- A** Accurate error messaging
- 1** When an error appears it's displayed under the oversized bordered content container, pushing the bottom CTAs down and causing the entire popup window to scroll.
- 2** The contextual CTAs for the error are in the same style as the main popup CTAs.

Additional Generated Rows

Desktop

Infor Workforce Management
Workbrain Support

Home Messages(6) Timesheet Maintenance My Reports Scheduling My Approval Supervisor Approval Weekly Timesheet Payroll Close Wizard Time Off Approval
 ?

Scheduling > Multi-view Scheduler > Master Rotation > Master Rotation - Assignment

Master Rotation - Assignment

Rotation Name: UX-DEMO Unit: ICU
 Length (days): 14 Start Date: 08/04/2017 End Date: 08/31/2017
 Ver. & Eff. Dates: 1 - 07/31/2017 Publish Status: UNPROCESSED

Row	Job	Pln FTE	Employee	ES MRA START DATE	ES MRA END DATE	P/T	Leave Reason	Fri 08/04	Sat 08/05	Sun 08/06	Mon 08/07	Tue 08/08	Wed 08/09	Thu 08/10
1	LPN		Helmut, Zemo	07/31/2017	01/01/3000	P					D	D	D	
2	LPN		Elks, Basil	07/31/2017	08/05/2017			D	D					
	LPN	1	Elks, Basil	08/06/2017	01/01/3000		SICK						D	D
	LPN		Unassigned	08/06/2017	01/01/3000								D	D
3	LPN		Unassigned	07/31/2017	01/01/3000			D	D	D	D			
4	LPN		Unassigned	07/31/2017	01/01/3000			D	D				D	D

Book Offs Relief Cells

RELIEF
RNN
QUEUE
Process
Export To PDF
REFRESH

0
 6
 0
 0
 0

Notes

- 1
Additional rows are generated under certain conditions (ie: when an employee has sick leave during a rotation). The additional rows are not numbered and the first generated row will duplicate all the date from the row above it (the original numbered row) with the addition of filling in the "Leave Reason" column. This duplicated row is unnecessary since it could be represented in the original row and have the "Leave Reason" filled in instead of blank.

Re-edit Row Assignment – Put Employee on LTA

Desktop

The screenshot shows the Infor Workforce Management interface. At the top, there is a navigation bar with the Infor logo and the text "Infor Workforce Management". To the right of the navigation bar is "Workbrain Support" with an external link icon. Below the navigation bar is a menu with items: Home, Messages(6), Timesheet, Maintenance, My Reports, Scheduling, My Approval, Supervisor Approval, Weekly Timesheet, Payroll Close Wizard, and Time Off Approval. A settings gear icon and a question mark icon are also present.

The main content area is divided into a left sidebar and a main workspace. The sidebar contains a "Scheduling > Multi-view Scheduling" breadcrumb and a "Master Rotation - Assignment" section. Below this is a table with columns "Row" and "Job". The table has four rows, each with a row number and "LPN".

The main workspace displays a "Master Rotation - Assignment" form. The form has the following fields:

- Unit Name: ICU
- Rotation Name: UX-DEMO
- Row: 2
- Org. Start Date: 07/31/2017
- Org. End Date: 01/01/3000
- Edit Type Assigned: Put Employee on LTA (dropdown menu)
- Start Date: 08/07/2017 (calendar icon)
- End Date: 01/01/3000 (calendar icon)
- Leave Reason: SICK (dropdown menu)
- Comments: (text input field)

At the bottom of the form are "Submit" and "Cancel" buttons.

Below the form is a calendar view showing days from Saturday 08/05 to Thursday 08/10. The calendar cells contain "D" for days off. The days are color-coded: Saturday (green), Sunday (green), Monday (blue), Tuesday (yellow), Wednesday (yellow), and Thursday (yellow).

At the bottom of the interface, there is a footer bar with "Book Offs" (green square) and "Relief Cells" (purple square). To the right of these are buttons: RELIEF, RNN, QUEUE, Process, Export To PDF, and REFRESH. At the very bottom, there is a status bar with icons for messages (0), alerts (6), calendar (0), clock (0), and users (0).

Notes

- 1 Popup scrolling bug when the content is updated and isn't necessary for scrolling the top header bar gets cut off and the popup gets stuck in this state.
- 2 The content displayed for different selections in the "Edit Type Assignment" dropdown isn't displayed in a bordered container like the default option. Lack constant layout design.

One Time Schedule – Edit Template

Desktop



The screenshot shows the Infor Workforce Management interface. At the top left is the Infor logo and the text 'Infor Workforce Management'. At the top right is a 'Workbrain Support' link with an external icon. Below this is a navigation menu with items: Home, Messages(6), Timesheet, Maintenance, My Reports, Scheduling, My Approval, Supervisor Approval, Weekly Timesheet, Payroll Close Wizard, and Time Off Approval. A settings gear icon and a question mark are on the far right of the menu. Below the menu is a breadcrumb trail: 'Scheduling > Multi-view Scheduler > One-time Schedule > OTS - Plot Shifts, Edit Row Details, Assignment'. The main content area is titled 'One Time Schedule' and contains two input fields: 'Template' with the value 'PERF_OTS01' and 'OTS Period' which is empty. Below these fields are 'Edit' and 'Cancel' buttons. At the bottom of the page is a status bar with icons for clipboard (0), warning (6), calendar (3), clock (0), and users (0). A blue circle with the number '1' is overlaid on the top-left corner of the main content area.


Notes

- 1 Form is positioned in the upper left corner while the rest of the page is mostly unused and blank.

OTS – Edit Template

Desktop


Infor Workforce Management
Workbrain Support 

Home Messages(6) Timesheet Maintenance My Reports Scheduling My Approval Supervisor Approval Weekly Timesheet Payroll Close Wizard Time Off Approval
 ?









1 Scheduling > Multi-view Scheduler > One-time Schedule > OTS - Plot Shifts, Edit Row Details, Assignment

One Time Schedule

OTS Name: LPN 12HR-07/31/2017 Description: Unit: CARDIO

Template: 1 - 07/31/2017 # Rows: 8



Start Date: 07/31/2017 End Date: 08/27/2017 Status: READY

Row	Job	Pln. FTE	Employee	Start Date	End Date	P/T	Leave Reason	Mon 07/31	Tue 08/01	Wed 08/02	Thu 08/03	Fri 08/04	Sat 08/05	Sun 08/06	Mon 08/07
 <input type="checkbox"/>	1 LPN	1.000	Frost, Emma	07/31/2017	01/01/3000			730D	730D	730D	730D				1930N
 <input type="checkbox"/>	2 LPN	1.000	Frost, Jack	07/31/2017	01/01/3000							1930N	1930N	1930N	
 <input type="checkbox"/>	3 LPN	1.000	St.Croix, Marius	07/31/2017	01/01/3000							730D	730D	730D	
 <input type="checkbox"/>	4 LPN	1.000	Power, Katie	07/31/2017	01/01/3000			1930N	1930N	1930N	1930N				730D
 <input type="checkbox"/>	5 LPN	1.000	Paris, Bennet du	07/31/2017	01/01/3000					730D	730D	730D	730D		
 <input type="checkbox"/>	6 LPN	1.000	Rolfson, Autumn	07/31/2017	01/01/3000			1930N	1930N					730D	730D
 <input type="checkbox"/>	7 LPN	1.000	Callasantos, Maria	07/31/2017	01/01/3000					1930N	1930N	1930N	1930N		
 <input type="checkbox"/>	8 LPN	1.000	Ramirez, Tomas	07/31/2017	01/01/3000			730D	730D					1930N	1930N

3




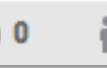
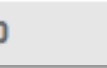
Book Offs Relief Cells
Add Row Copy Row Edit LM Edit Shifts Validate Save Process Queue Print Refresh

Job
Shift Coverage
Shift

Display Label*	Effective-dated Changes	Description	Start Time	End Time	Activity Name
 730D		0730-1930	7:30 AM	7:30 PM	WRK
 1930N		1930-0730	7:30 PM	7:30 AM	WRK

Add Shift Label

Add

 0
 6
 0
 0
 0

Notes

- 1 Breadcrumbs is visible but isn't on New Master Rotation screen even though both pages are similar in design and layout.
- 2 Delete and Split CTAs (trash and plus icons) are displayed once at the top of the list instead of repeated in each row like in the New Master Rotation screen.
- 3 CTAs are displayed in a different position compared to New Master Rotation screen even though several of the CTAs displayed in both.

OTS – Edit Row Assignment

Desktop

The screenshot shows the Infor Workforce Management interface. At the top, there is a navigation bar with 'Home', 'Messages(6)', 'Timesheet', 'Maintenance', 'My Reports', 'Scheduling', 'My Approval', 'Supervisor Approval', 'Weekly Timesheet', 'Payroll Close Wizard', and 'Time Off Approval'. Below this is a breadcrumb trail: 'Scheduling > Multi-view Scheduler > One-time Schedule > OTS - Plot Shifts, Edit Row Details, Assignment'. The main area displays 'One Time Schedule' details for 'LPN 12HR-07/31/2017' with 8 rows. A grid shows days of the week (Mon 07/31 to Mon 08/07) with shift assignments like 730D and 1930N. A popup window titled 'OTS - Assignment' is open, showing details for Unit Name 'CARDIO', OTS Name 'LPN 12HR-07/31/2017', Row '2', Original Start Date '07/31/2017', and Original End Date '01/01/3000'. The popup also shows 'Employee: Frost, Jack', 'Start Date: 07/31/2017', 'End Date: 01/01/3000', and 'Override Labor Metrics' checked. At the bottom of the popup are 'Submit', 'Revert', and 'Cancel' buttons. Below the popup, there are tabs for 'Job', 'Shift Coverage', and 'Shift'. A table shows shift details: 730D (7:30 AM - 7:30 PM, WRK) and 1930N (7:30 PM - 7:30 AM, WRK). At the bottom left, there is an 'Add Shift Label' section with a search box and an 'Add' button. The bottom right corner has a status bar with icons for messages, alerts, and other system functions.

Notes

- 1 Clicking the edit CTA (pencil icon) opens the Edit Row Assignment popup in a new browser window instead of a popup element even though the content is the same compared to the edit popup in New Master Rotation.

Create New One Time Schedule

Desktop

The screenshot shows the Infor Workforce Management interface. At the top left is the Infor logo and the text 'Infor Workforce Management'. At the top right is a 'Workbrain Support' link with an external icon. Below this is a navigation menu with items: Home, Messages(6), Timesheet, Maintenance, My Reports, Scheduling, My Approval, Supervisor Approval, Weekly Timesheet, Payroll Close Wizard, and Time Off Approval. A settings gear icon and a question mark are on the far right of the menu. Below the menu is a breadcrumb trail: 'Scheduling > Multi-view Scheduler > One-time Schedule > OTS - Create New One-Time Schedule'. The main content area is titled 'OTS Creation' and contains the following fields: 'Template*' with a dropdown menu showing 'LPN 12HR'; 'Last Publish Date' with the value '08/27/2017'; 'Last OTS Date' with the value '08/27/2017'; 'OTS Start Date*' with a date picker showing '08/28/2017'; and '# days in OTS*' with a text input field containing '28'. At the bottom of the form are two buttons: 'Go' and 'Cancel'. A status bar at the very bottom of the window shows several icons and counts: a clipboard with '0', a warning triangle with '6', a calendar with '0', a clock with '0', and a group of people with '0'. Two blue circular callouts with numbers '1' and '2' are overlaid on the left side of the form. Callout 1 points to the 'OTS Creation' title bar, and callout 2 points to the 'Go' and 'Cancel' buttons.

Notes

- 1 Form is positioned in the upper left corner while the rest of the page is mostly unused and blank.
- 2 Whenever the system asks the user how long a rotation or schedule they want displayed it's either in number of days or number of weeks. For New Master Rotation its "Length in days", for Rotation Assignment (in Master Rotation) it's Number of Weeks and in One Time Schedule it's "# days in OTS". The unit of measurement used throughout the tool should be consistent (exceptions when necessary) and the language used to label these fields should be consistent as well.

OTS – Plot Shifts + Edit

Desktop

Infor Workforce Management
Workbrain Support

Home Messages(6) Timesheet Maintenance My Reports Scheduling My Approval Supervisor Approval Weekly Timesheet Payroll Close Wizard Time Off Approval
⚙️ ?

Scheduling > Multi-view Scheduler > One-time Schedule > OTS - Plot Shifts, Edit Row Details, Assignment

One Time Schedule

OTS Name: LPN 12HR-08/28/2017 Description: Unit: CARDIO

Template: 1 - 07/31/2017 # Rows: 8

Start Date: 08/28/2017 End Date: 09/24/2017 Status: UNPROCESSED

Row	Job	Pln. FTE	Employee	Start Date	End Date	P/T	Leave Reason	Fri 08/25	Sat 08/26	Sun 08/27	Mon 08/28	Tue 08/29	Wed 08/30	Thu 08/31	Fri 09/01
	<input type="checkbox"/>	1	LPN	1.000	Frost, Emma						730D	730D	730D	730D	
	<input type="checkbox"/>	2	LPN	1.000	Frost, Jack			730D WRK	730D WRK	730D WRK					1930N
	<input type="checkbox"/>	3	LPN	1.000	St.Croix, Marius			1930N WRK	1930N WRK	1930N WRK					730D
	<input type="checkbox"/>	4	LPN	1.000	Power, Katie						1930N	1930N	1930N	1930N	
	<input type="checkbox"/>	5	LPN	1.000	Paris, Bennet du			1930N WRK					730D	730D	730D
	<input type="checkbox"/>	6	LPN	1.000	Rolfson, Autumn				1930N WRK	1930N WRK	1930N	1930N			
	<input type="checkbox"/>	7	LPN	1.000	Callasantos, Maria			730D WRK					1930N	1930N	1930N
	<input type="checkbox"/>	8	LPN	1.000	Ramirez, Tomas				730D WRK	730D WRK	730D	730D			

Book Offs
Relief Cells
Add Row
Copy Row
Edit LM
Edit Shifts
Validate
Save
Process
Queue
Print
Delete
Refresh

Job
Shift Coverage
Shift

Display Label*	Effective-dated Changes	Description	Start Time	End Time	Activity Name
730D		0730-1930	7:30 AM	7:30 PM	WRK
1930N		1930-0730	7:30 PM	7:30 AM	WRK

Add Shift Label

Add

0
 6
 0
 0
 0

Notes

- 1
 The Shift table on the right now displays 2 sets of data in certain cells (highlighted yellow). The cell not only displays the “Display Label” but the “Activity Name” as well.